

41319-94734



IFW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of : Mannion, Liam
Serial No. : 10/650,227
Filed : August 28, 2003
For : Improved Load Balancing in a Network of Call Centers

Examiner : Nguyen, My Xuan
Art Unit : 2652
Customer number : 23644

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on December 1, 2005.

Name of person signing Minnie Wilson

Signature: Minnie Wilson

PETITION FOR EXTENSION OF TIME

Honorable Director of Patents and Trademarks
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In accordance with the provisions of 37 C.F.R. §1.136, the applicant hereby petitions for an extension of time of one month to respond to the Office Action mailed August 1, 2005

Response will therefore be timely if filed with the Patent and Trademark Office no later than December 1, 2005.

12/06/2005 GWORDDF1 00000017 10650227

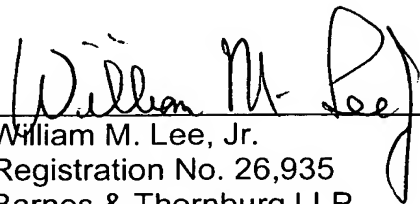
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120.00 OP

In accordance with the provisions of 37 C.F.R. §1.17, the required fee of \$120 is attached hereto.

December 1, 2005

Respectfully submitted,



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